

Patient information

Eye clinic liaison officer services

Advice and support for people experiencing sight loss

Coping with the devastating effects of losing your sight can be daunting and incredibly overwhelming. **Eye Clinic Liaison Officers** (ECLO) offer practical and emotional support to people living with a sight condition, their families and carers.

Based in the eye clinic, our ECLO can provide advice on a range of matters, including:

- Living with sight loss and maintaining independence
- Details of latest aids and equipment
- Information on benefits you could be entitled to
- Education, employment, housing and leisure
- Eye conditions and treatment information
- Emotional support
- The process/benefits of certification and registration
- Technology
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If you would like to speak to your ECLO, please contact them at the Eye

Treatment Centre, West Suffolk Hospital, telephone: 01284 712805
or email: jen.bacon@nhs.net

Useful contacts

West Suffolk Sight

Disability Resource Centre
4 Bunting Road, Bury St Edmunds, IP32 7BX
Telephone: 01284 748800

Sensing Change

Stone Lodge Community Centre
Hawthorn Drive, Ipswich, Suffolk, IP2 0QY
Telephone: 01473 260030

RNIB

Helpline telephone: 0303 123 9999

Wellbeing Suffolk and Wellbeing Norfolk and Waveney

Wellbeing Suffolk and Wellbeing Norfolk and Waveney provide a range of support for people with common mental health and emotional issues, such as low mood, depression or stress.

Telephone: 0300 123 1503

Customer First

Customer First is the first point of contact for social services in Suffolk
Telephone: 0808 800 4005

If you would like any information regarding access to the West Suffolk Hospital and its facilities please visit the website for AccessAble (formerly DisabledGo)
<https://www.accessable.co.uk>



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