

St Nicholas Hospice Care

www.stnicholashospice.org.uk

Telephone: 01284 766133 (24 hour help desk)

St Elizabeth Hospice

www.stelizabethhospice.org.uk

Telephone: One Call—One Number 24 hour Advice

0800 567 0111

Suffolk Family Carers

www.suffolkfamilyandcommunity.org

Telephone: 01473 835477

Email: hello@suffolkfamilycarers.org

Norfolk Carers

www.norfolkfamilycarers.org

Telephone 01603 219924

Email info@norfolkfamilycarers.org

If you would like any information regarding access to the West Suffolk Hospital and its facilities please visit the website for AccessAble (the new name for DisabledGo) <https://www.accessable.co.uk>

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Patient information

Palliative Care Team

West Suffolk NHS Foundation Trust
Hardwick Lane, Bury St Edmunds, Suffolk IP33 2QZ
Tel: 01284 713000, Palliativecare@wsh.nhs.uk

Putting you first

Name _____

Date _____

The purpose of this leaflet is to ensure that you have a permanent record of our assessment.

You were seen by _____

Consultant / palliative care specialist nurse

Your problem list:

Your management plan:

Your GP (General Practitioner) will be sent a Transfer of Care Summary regarding our involvement to provide good continuity of care.

Useful numbers for hospital services:

- Chaplaincy team: 01284 713486 (extension 3486)
- Macmillan Information Centre: 01284 713023 (extension 3023) 8.30am-4.30pm Monday to Friday (except Bank Holidays).
- Palliative care specialist nurse team: Michelle Buono, Liz Eagles, Sam Hobson, Marie Rees, Katherine Goller: 01284 713776 (extension 3776)

If you or your relatives have unanswered questions or concerns, please telephone the palliative care specialist nurse between 9am-5pm Monday to Friday or Saturday 8am-4pm.

* extension numbers can be used if dialling within the hospital.

We respond to messages left before 4pm on the same working day. Messages left after 4pm may not be answered until the next working day.

Alternatively contact the palliative care team PA/ secretary, Tricia Raybould, between 8am-3.00pm on 01284 713776, or you may prefer to discuss your concerns with your GP.